United States Postal Service

Pre-Mailers' Technical Advisory Committee (Pre-MTAC)

July 13, 2020

Agenda

Election Mail

eMIR Update

MTAC Agenda Overview

Enterprise Payment System

Action Items

Mail Entry & Payment Technology

July 29, 2020

12:30 PM – 1:00 PM   General Session – Marc McCrery

Individual Tracks will be a discussion on a topic of choice led by Industry

1:00 PM – 1:20 PM   **Flats** – Lisa Wurman, S. Smith, C. Kliewer

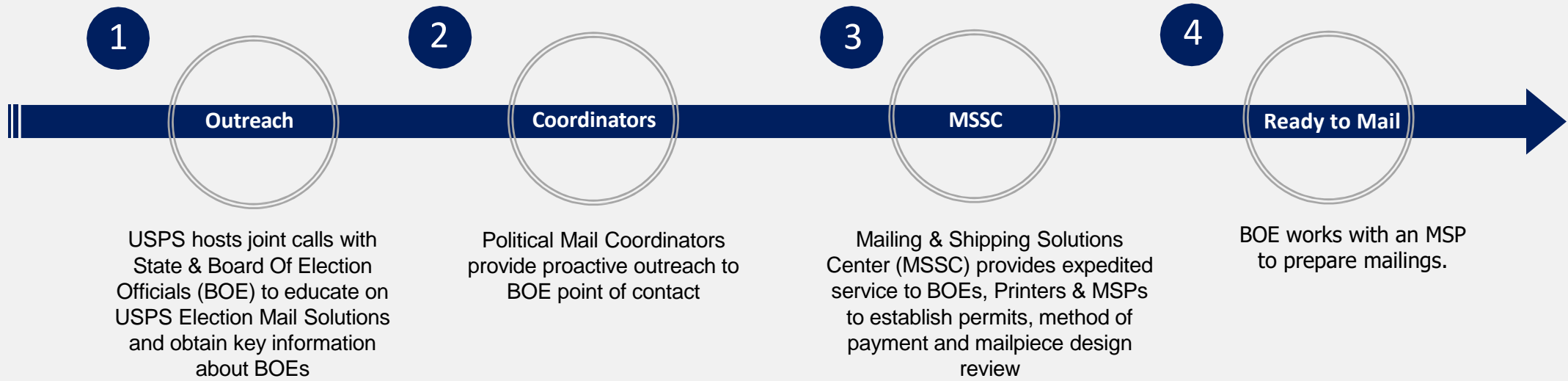**1:20 PM – 1:40 PM**   **Letters** – D. Marinelli, K. Ruppel

1:40 PM – 2:00 PM   **Parcels** – John Medeiros

Election Mail

Election Mail - USPS Outreach and Communication

1 Outreach

2 Coordinators

3 MSSC

4 Ready to Mail

USPS hosts joint calls with State & Board Of Election Officials (BOE) to educate on USPS Election Mail Solutions and obtain key information about BOEs

Political Mail Coordinators provide proactive outreach to BOE point of contact

Mailing & Shipping Solutions Center (MSSC) provides expedited service to BOEs, Printers & MSPs to establish permits, method of payment and mailpiece design review

BOE works with an MSP to prepare mailings.

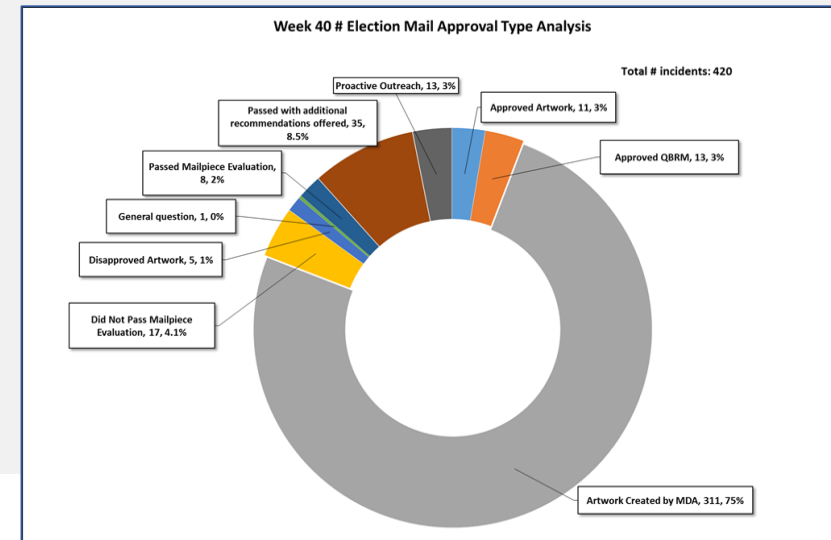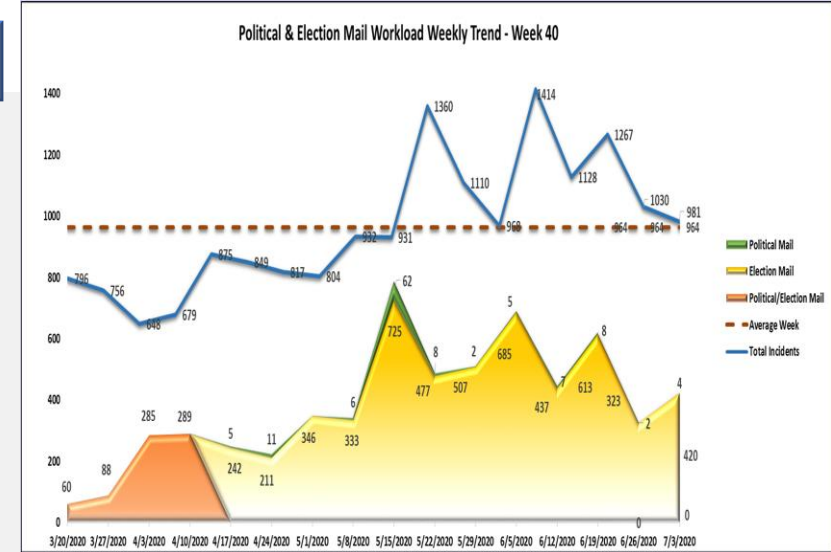# Election Mail Data Analysis & Visualization (Internal)

Internal data provides in-depth analysis on election mail support requests

Election Mail workload is used for staffing and scheduling

Management oversight on quality and response times

APPROVAL STATUS WEEK 40			
STATE	COUNTY	Category of Work Performed	Approval Status
Colorado	Gunnison County	Political/Election Design Review	Passed Mailpiece Evaluation
	Gunnison County	CRM Evaluation	Approved Artwork
	Baca County	Absentee Ballot	Passed Mailpiece Evaluation
	Baca County	CRM Artwork	Approved Artwork
	Yuma County	Political/Election Design Review	Passed Mailpiece Evaluation
	Mesa County	CRM Evaluation	Approved Artwork
	Crowley County	CRM Evaluation	Passed with additional recommendations offered

Political & Election Mail Workload Weekly Trend - Week 40

Week 40 # Election Mail Approval Type Analysis

Enterprise Payment System (EPS)

Enterprise Payment System (EPS) Migration

June 2020

Train Field CAPS eVS to EPS Migration

August 2020

Complete EPS Migration for Letters/Flats
100% Supported Products

July 2020

Commence 100% Supported Products
CAPS eVS Migration Outreach

Enterprise Payment System (EPS) Migration

Notification Letters: Remaining CAPS permits used for mailing **Letters and Flats** *only* were notified by <u>letter and e-mail</u> on **2/1/2020** of the need to migrate or be closed. Steps to self migrate can be found at <u>https://postalpro.usps.com/EPS/MigrationFactSheet</u>

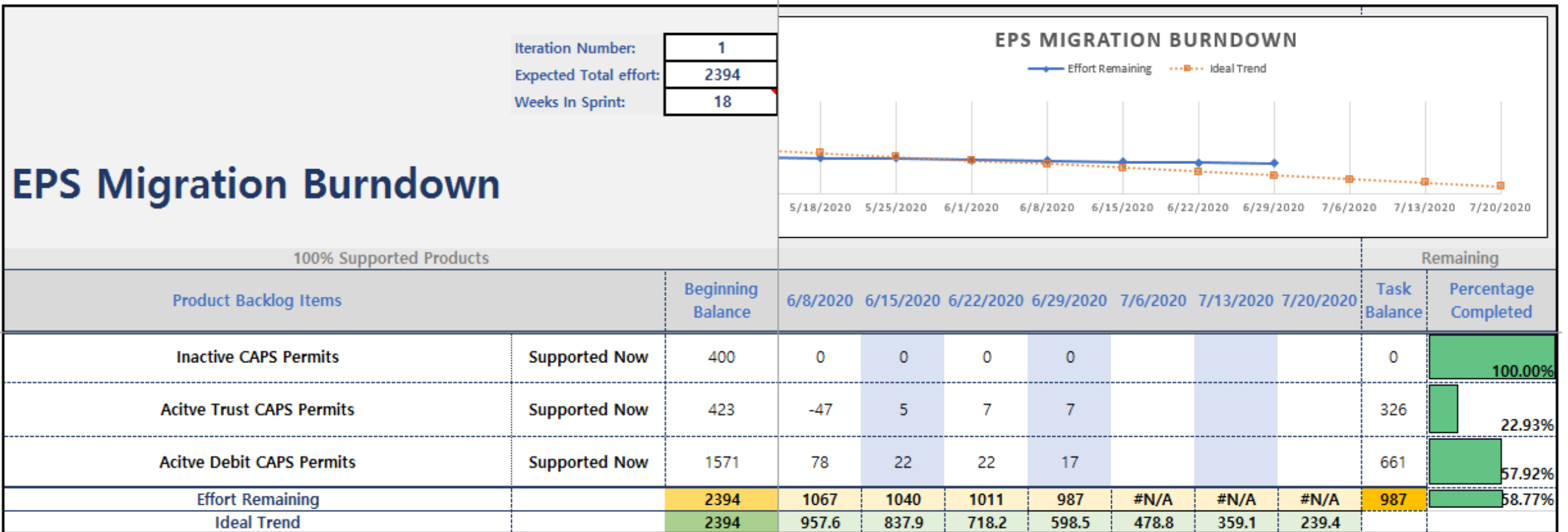| CAPS Migration/Closeout Permit Type		
Active Trust Permit (326) **CAPS Account (136)**		**Active Debit Permits (661)** **CAPS Account (424)**

With a BCG account (59)
 	
 • August 2020 deadline to migrate for active trust customers who have a BCG account
 	
 • After August 2020, USPS will
 	
      • Inform customer that their account will be put into inactive status until the customer self-migrates to EPS
 	
 • Customers will need set up and EPS account and fund it to continue mailing once existing funds are depleted
	Without a BCG account (77)
	
	 • August 2020 deadline for customers to set up a BCG account
	
	      • After August 2020, if the customer does not have a BCG account, their account will be marked inactive, and the customer will be unable to mail within the USPS network unless they establish an EPS account
		• August 2020 deadline to migrate for active debit customers
		
		 • After August 2020, customers will lose ability to mail until they setup either new EPS trust or debit and perform micro-debit validations
		
		 • If the customer does not self-migrate, then they will lose the ability to mail within the USPS network
		
		 • If the customer decides to set up an EPS trust account, this account will need to be pre-funded prior to mailing is allowed

customers may receive multiple letters if they have multiple CAPS permits open that are inactive or need to be migrated
Data Source: EPS Migration List – 6/29/2020

Status of EPS Migration for Fully Supported Products/Services for Letters and Flats

		Iteration Number	1
		Expected Total effort	2394
		Weeks In Sprint	18

EPS MIGRATION BURNDOWN

Effort Remaining — Ideal Trend

5/18/2020 5/25/2020 6/1/2020 6/8/2020 6/15/2020 6/22/2020 6/29/2020 7/6/2020 7/13/2020 7/20/2020

100% Supported Products		Beginning Balance	6/8/2020	6/15/2020	6/22/2020	6/29/2020	7/6/2020	7/13/2020	7/20/2020	Task Balance	Percentage Completed
Inactive CAPS Permits	Supported Now	400	0	0	0	0				0	100.00%
Acitve Trust CAPS Permits	Supported Now	423	-47	5	7	7				326	22.93%
Acitve Debit CAPS Permits	Supported Now	1571	78	22	22	17				661	57.92%
Effort Remaining		2394	1067	1040	1011	987	#N/A	#N/A	#N/A	987	58.77%
Ideal Trend		2394	957.6	837.9	718.2	598.5	478.8	359.1	239.4		

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EPS Data and Reporting Concerns

CONCERN	DISCUSSION
EPS system has data, **EPS IV Data** does not. *Example: Periodicals Postage Statement Details data missing number of pallets and number of bundles.*	"0" counts for pallets/bundles/sacks for Periodicals is "0" in both EPS reports and in IV-MTR because it is not provided to EPS by *PostalOne!.* This is PO ALM 13986 and is scheduled to be fixed no later than Labor Day.
Better **communication** of changes to reports and data format in USPS systems (EPS, Mailer Scorecard) **when updates are performed**. Many industry participants use automated scripts to track financial information. Several missed announcement of recent changes and **didn't have scripts in place to accommodate**.	Is it possible to create additional communication (alert) that the appropriate end user will receive in addition to the Release notes and Industry alerts?

Open Discussion: EPS - IV Data Delegation

Inability to get data delegation at the CRID level for EPS reporting in IV

eMIR Update

Mail Irregularities (eMIR) Scorecard Reporting — Timeline

January 2019
Deploy MI Tab to Mailer Scorecard (Internal)

March 2019
External Mailer Testing Completed

Oct 20 2019
Updated IV Automated Bundle MI Added to Internal tab of Mailer Scorecard

Dec 2019
Pilot External Mailer Testing of IV Automated Bundle MI

February 2020 –
Warning code updates and consolidation internal testing

February 2019
BMS MI Internal Testing Completed

May 2019
Internal MI BME Field Training

Oct-Nov 2019
Internal testing of IV Automated Bundle and MI reporting

February 2020
Warning code updates and consolidation deployment

August 2020
External Display MI Tab to eDoc Submitter view of Mailer Scorecard

Action Items

Action Items

Assignee	Track	Action Item	Response
Paul Bernicchi	Letters	Consider an interim process for *analysts* to review mail piece images for mailers as needed for investigations of undocumented pieces.	6/11/2020 – With Privacy
Mike Filipski	Flats	Investigate ways to auto-populate data on the Statement of Ownership to accommodate companies with multiple publications.	6/8/2020 – On track
Randy Workman / Chip Brown	Flats	For container-based refunds, consider reversals on individual containers as opposed to refunds or adjustments (to communicate volume and postage data).	6/8/2020 - Chip to Document the process and schedule meeting
Chip Brown	Flats	Investigate ability to add PMOD container (sacks/trays) information to mail.dat.	6/4/2020 – Determining solution
Randy Workman / Lisa Acari	Flats	Provide an update on industry ability to de-link permits in EPS – March 2020 MTAC.	6/30/2020 - No plans to support "go-back-to-CAPS" use case, but do need to understand other potential use cases from industry.
Vicki Bosch / Kellie Painter	Packages	Review the PPC ERRATA file process to potentially include the eVS quarterly destination entry exception list (WG 182).	6/30/2020 - Will be offline process. Starting discussion back up with industry
Juliaann Hess / John Medeiros	Packages	Discuss option for using a rate indicator in lieu of an extra service code for soft packs. John will provide feedback within the next few weeks after consulting with industry members.	6/30/2020 – Awaiting Conncurence from Juliaann Hess
Vicki Bosch	Packages	eVS/PTR team needs to meet to identify solution for visibility to Locale key for Industry use and HQ reconciliation.	4/14/2020 - Ongoing internal work
Vicki Bosch	Packages	Virtual Overlabel Solutions - discussion on data, unintended consequences and solutions. Plan for face-to-face meeting at next MTAC.	6/18/2020 - Internal Discussions ongoing

Action Items

Assignee	Track	Action Item	Response
Lisa Arcari	Packages	Identify reason and source for refunds, adjustments, and reversals on EPS detail reports.	7/13/2020 – ALM Item opened. Not yet scheduled for deployment
Vicki Bosch	Packages	Package Platform test environment – CAT? Pilot?	7/13/2020 –TEM Environment is under consideration
Vicki Bosch	Packages	Package Platform Verifications - Census Entry - provide APV data to industry and provide details on rounding impact.	7/13/2020 - Shared slides with workgroup 182. Item Closed
Kellie Painter	Packages	Package Platform verifications (Census Entry): 1) Look at individual exceptions for census entry and determine how to ensure all who need it get their exceptions in the errata files for Package Platform. Consider how Dale Kennedy's development integrates with the errata files. 2) Follow up with Operations team working on ensuring errata files are accurate. Get Kevin's input.	7/13/2020 – Lisa W will reach out to John M.
Randy Workman	First Class	Research feasibility of fee waiver calculation on rolling versus current year-end cutoff basis.	7/13/2020 – Release Date Moved from August 2020, tentatively scheduled for January 2021
Marc McCrery James Duffy Paul Bernicchi	First Class	From January 2020 - consider ability for Mail Service Provider or Mail Owner to select images instead of receiving all Provide images of mailpieces to Mail Service Provider for streamlined programs when there is an issue (scorecard). From August 2019 - item #10 Consider how to provide images on PAF (when exceeding threshold) for sampled pieces to mailers. Consider photos at point of downstream Seamless scanning to distinguish clerk versus non-clerk errors.	6/11/2020 - With Privacy. 6/4/2020 - Pending.

Action Items

Assignee	Track	Action Item	Response
Randy Workman	First Class	Investigate Seamless Acceptance sampling errors - reported by Steve Krejcik.	6/4/2020 - Randy following up with team.
Mike Filipski / Lisa Arcari / Crystal Newman	Periodicals	Determine whether USPS can include location info on retail account deposits into EPS.	7/13/2020 – CR Created, release date TBD
Randy Workman / Lisa Arcari	Marketing Mail	Investigate mailers' inability to determine permit holder with insufficient funds on an individual mailing at submission or prior. Item 13: USPS to provide notification at permit level of which permit didn't have enough funds in a combined mailing under Seamless.	7/13/2020 – CR Created Scheduled for January 2021 Release
Melissa Scheidler and Angela Dyer	Marketing Mail	Review the following reports available through the BCG: - Mailer Scorecard Guide - update and remove error codes that are similar. (Melissa Scheidler) Also requested in January 2020 MTAC Meeting. - Mailing Summary Report - seems to be working. (Angela Dyer) - Mail Quality Reports - verify they are working and that user guides are up to date. (Angela Dyer)	7/13/2020 – Pending final industry feedback